



# Basic Institute in Conflict Management and Mediation

**Audience:** Professionals in any field: Legal, educational, governmental, religious, commercial, or non-profit.

**Objectives:** This 30 hour training is designed for those who wish to acquire basic understandings and skills for managing and resolving conflict. The Institute provides valuable insights and strategies for dealing with interpersonal and group conflicts in the workplace, church, school, or home settings.

**Methods & Materials:** Drawing from the social sciences and Biblical examples, theory, methods, and practical skills in listening and mediation are included. A training manual of models, charts, readings, and worksheets for reference and practice is the main text.

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Spring 2012  
March 5-9

\*One Week Intensive\*  
8:30 am - 4:00 pm

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## What participants say:

"The Basic Institute is one of the best basic mediation training workshops in California. I would especially recommend it for lawyers and other professionals wanting to understand human conflict and peacemaking processes from a holistic, multi-disciplinary perspective. Ron and Dalton are inspiring teachers, trainers, and peacemakers. Every lawyer should take this course."

Doug Noll, Esq. *Peacemaker, Noll Associates*

At Castle Keep, we will be having family conferencing where we try to gather stakeholders—family members, concerned neighbors, friends, clergy, and others—to find a way to resolve the issues that are contributing to the at-risk status of the family elder. The methods Ron Claassen used in the final group mediation role playing session can be adapted to our family conferencing. This was a particularly useful part of the Basic Institute.

Cynthia Benzler, *Castle Keep Elder Abuse Prevention Program of the Central Valley, Inc.*

## Trainers:

**Ron Claassen, D.Min.,** teaches courses and leads workshops in mediation, restorative justice, and restorative discipline systems as part of the graduate faculty at FPU, in the community, and in international settings.

**Dalton Reimer, Ph.D.,** faculty emeritus and senior associate of the Center for Peacemaking. He has served in many roles in the university from faculty to academic administration. He is co-founder of the Center for Peacemaking, together with Ron Claassen.



Center for Peacemaking & Conflict Studies

See Other Side for Registration and Other Important Information



Center for Peacemaking and Conflict Studies  
1717 S. Chestnut Avenue, Fresno, CA 93702

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## **Basic Institute in Conflict Management & Mediation**

Spring 2012 \* March 5-9 \* 8:30 AM - 4:00 PM \* FPU Seminary Campus, North Hall, Room 125

Next Training: August 6-10, 2012

### **Fees & Credit Options**

**NON-CREDIT.....\$500.00**

A certificate is issued to each participant upon completion for 30 hours of mediation training. Please register online for HBM 8013 - [click here](#).

**FPU PROFESSIONAL DEVELOPMENT**

**2 units.....\$630.00**  
**3 units.....\$695.00**

Please register online for HBM 1059 - [click here](#).

**FPU GRADUATE CREDIT (2-3 units).....\$460.00**  
**per unit**

PACS 700 Basic Institute in Conflict Management & Mediation

*For graduate credit, payment of tuition and materials fees should be made to Fresno Pacific University--Contact Grad Office (559) 453-2016*

**Cancellation and Refund Policy** - Cancellations 2 weeks prior to the training will receive a full refund. Cancellations within 2 weeks of the training receive 50% refund.

### **FPU Graduate Credit Registration ONLY**

In order to register for FPU graduate credit, students must have a bachelor's degree and be admitted to the Fresno Pacific Graduate School either to "unclassified" or "classified" standing.

If you are not already an FPU student, you will also be required to complete an application for admission to "unclassified standing."

The cost of filing this application is \$10.00.

**Please call Jennifer with any questions at (559) 453-3418**

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