



## Training For Trainers

### About the Author

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Duane Ruth-Heffelbower is professor of conflict management and peacemaking at Fresno Pacific University in Fresno, California. An attorney and trained family counselor, he has been a professional mediator for more than 15 years. Ruth-Heffelbower has trained hundreds of people from many countries in cross-cultural conflict management, and he is currently on leave from FPU doing research and training in Indonesia.

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### Conciliation Quarterly Review

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“With increased numbers of refugees seeking asylum and resettlement across the United States, Duane Ruth-Heffelbower’s *Conflict and Peacemaking Across Cultures: Training for Trainers* arrives at a most timely moment. Recognizing the stresses and dynamics of the migration experience for both refugees and receiving communities, Ruth-Heffelbower sets out to provide resettlement professionals with new tools for incorporating conflict management principles and skills into the multicultural environment of their work. As conflict resolution and refugee health professionals, we find the manual to be a useful, much needed contribution to the field.”

–Susan Koch & Michele Yeheli  
University of Northern Iowa



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